



Open Internet Policy

PMT ISP (the Company) is fully compliant with the FCC's "Net Neutrality Rules." The Company does not block, slow or discriminate against the delivery of content from any and all lawful sites and applications.

Below is a discussion of the implementation of the four core principles outlined in the "Net Neutrality Rules," which are:

1. Transparency
2. No Blocking
3. No Unreasonable Discrimination
4. Reasonable Network Management

Transparency Rule

This section discloses the Company's network management practices, network performance measurements and commercial terms of services.

Network Practices

1. Congestion Management: The Company strives to have sufficient capacity in the Middle Mile to accommodate all traffic during peak usage periods. Work is being done to add capacity to the last mile to accommodate all traffic during peak usage periods. Where the work has not been completed, customers may experience congestion problems. The Company does not have any congestion management practices.
2. Application-Specific Behavior: The Company does not rate-control any protocol or port or otherwise inhibits or favors certain applications or classes of applications. Certain TCP and UDP port that have been used to hack customer equipment have been blocked for security reasons.
3. Device Attachment Rules: The Company does not restrict any types of devices and no approval is required to connect devices to the network.
4. Security: The Company has a practice to block ports that have been used to hack customer equipment to ensure end-user security and security of the network.
5. Performance Characteristics
6. Service Description: The Company provides an Internet connection using Ethernet, DSL, and wireless technology. The service is a best effort network which does not provide any

guarantees that data will be delivered or that the user will be given a guaranteed quality of service level or a certain priority.

7. Impact of Specialized Services: The Company does not offer any specialized services.

Commercial Terms

- Pricing: Click [here](#) for pricing.
- Privacy Policies: The Company's network management practices does not include inspection of network traffic, traffic information is not stored or provided to third parties, and it is not used for non-network management purposes.
- Redress Options: Comments, questions or complaints can be submitted [here](#). Issues are handled on a case by case basis.

No Blocking

The Company does not block lawful content, applications, services, or non-harmful devices.

No Unreasonable Discrimination

The Company does not unreasonably discriminate in transmitting lawful network traffic over a consumer's broadband Internet access service.

Reasonable Network Management

The Company has implemented reasonable practices to ensure network security and integrity, including by addressing traffic that is harmful to the network.

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